



STANDARD OPERATING GUIDELINE
SAN JUAN ISLAND EMERGENCY MEDICAL SERVICES
SAN JUAN COUNTY PUBLIC HOSPITAL DISTRICT NO.1

Continuous Quality Improvement Process

**SOG #
134-10**

Approved: Chief Jim Cole

**ISSUED
11/22/2010**

PURPOSE: To define San Juan Island EMS personnel’s responsibility for Continuous Quality Improvement.

POLICY: Our SJIEMS mission is “**Providing exceptional compassionate patient care and education to our island community.**” In doing so, all personnel (paid and volunteer) are required to develop/enhance our customer care, clinical competency, proficiency, and professionalism; participate in, comply with the Quality Improvement Process, and available ongoing professional educational development.

GUIDELINES:

1. Follow all agency policies, orders, and guidelines.
2. Follow all Medical Director’s Medical Guidelines
3. Participate in the ongoing CQI efforts including call documentation, CQI process initiatives, and report any areas of concern or suggestion to the appropriate staff.
4. Take responsibility for enacting the agency’s mission, vision, and values in daily practice in all situations.